

## Golf Association of Ontario Volunteer Recognition Policy

The GAO will have an ongoing program for recognition of the contributions made by the volunteers who assist the association in carrying out programs.

The program will be reviewed on an annual basis.

### Program Elements

1. Clothing Subsidy – the GAO will provide clothing subsidies to volunteers based on their roles and the level at which they contribute to the association. A policy is in place to address this.
2. Rules Officials
  - a) Level 4(Certified) Rules Officials – receive the Len and Went Award at the Annual General Meeting following certification.
  - b) Level 3 and Level 4(Certified) Rules Officials – will receive a GAO Rules Bag.
  - c) Rules Officials – will receive financial support for the certification process, consistent with the GAO Policy.
  - d) Level 4(Certified) and Level 3(Accredited) Rules Officials will receive a cart sign.
3. Course Rating Volunteers
  - a) Volunteers will receive recognition consistent with the RCGA recognition programs.
  - b) Master Course Raters will receive a GAO carry bag.
4. All Volunteers
  - a) Joining the GAO – each volunteer will receive a “Volunteer Pin” and a letter thanking him or her for joining the ranks of volunteers.
  - b) 5 Years – volunteer will receive a “5 Year Pin.”
  - c) 10 Years – volunteer will receive a “10 Year Pin.”
  - d) 15 Years – volunteer will receive a “15 Year Pin.”
  - e) 20 Years – volunteer will receive a “20 Year Pin.”
  - f) 25 Years and beyond – volunteer will receive a “Life Time Service Pin.”
  - g) Committee members – receive a pin annually.

Volunteers in categories c) to f) will be recognized at the Annual General Meeting.

Annually the GAO will host a Fall Volunteers Day to recognize volunteer contributions from the past season.

## 5. Handicap Chairs

The GAO conducts seminars to educate member club officials on the Handicap System. The seminars include an exam and all individuals who pass the exam receive a Certificate of Completion.

## 6. Selected Volunteers

At the judgment of the Board, selected volunteers will be recognized for specific long-term contributions to golf or to the Golf Association of Ontario. This will include:

- a) Honorary Life Directors.
- b) Volunteer of the Year Program to recognize outstanding contributions at both the Provincial and District levels. In reviewing submissions for Volunteer of the Year, the Committee may recommend to the Board of Directors that Distinguished Service Award(s) be considered for individuals who are not selected as the Volunteer of the Year but do demonstrate a history of valued service to the Association over time.
- c) District Volunteer of the Year Program to recognize those who embody the spirit of volunteering and have shown dedication by making significant contributions in promoting, supporting and expanding amateur golf within their district

## 7. Volunteers resigning from service.

Individuals resigning as volunteers will receive a certificate and letter thanking them for their service.

## 8. District Coordinators

- a) District Coordinators who are leaving the position will be recognized at the Annual General Meeting.

## 9. Board Members

- a) Incoming Board Members will be recognized at the Annual General Meeting and will receive a "Board of Directors" pin.
- b) Outgoing Board Members will be recognized at the Annual General Meeting and will receive a GAO watch.
- c) The outgoing President will be recognized at the Annual General Meeting.